



## Withdrawal Policy

### **Right of withdrawal**

You have the right to withdraw this Contract within fourteen days without giving any reason.

The withdrawal period is fourteen days from the date on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods.

To exercise your right of withdrawal, you must inform us (eShopWorld c/o U.S. Direct E-Commerce Limited, 3rd Floor, The Concourse Building, 100-115 Airside Business Park, Swords, County Dublin, K67 NY94 Ireland, email [info@eshopworld.com](mailto:info@eshopworld.com)) of your decision to withdraw from this Contract. For this purpose, you may use the enclosed model withdrawal form, which is, however, not mandatory. You may also electronically fill in and submit the model withdrawal form or another clear statement on our website (a link to the Return Merchandise Cancellation Form will be included in your order confirmation e-mail and/or your Dispatch Confirmation email. If you make use of this option, we will send you confirmation of receipt of such revocation without delay (e.g. by e-mail).

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

### **Consequences of the withdrawal**

If you withdraw this Contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favourable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this Contract. For this repayment, we will use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment.

We may refuse to refund you until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods immediately and in any case no later than within fourteen days from the day on which you notify us of the revocation of this contract to us. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You shall bear the direct costs of returning the goods, except if you have received an eShopWorld nominated or prepaid label.

You must pay for any loss in value of the goods only if such loss in value is due to handling of the goods that is not necessary for testing the quality, characteristics and functioning of the goods.

### **Model Withdrawal Form**

If you wish to withdraw the Contract, please complete and return this form.

To eShopWorld c/o U.S. Direct E-Commerce Limited, 3rd Floor, The Concourse Building, 100-115 Airside Business Park, Swords, County Dublin, K67 NY94 Ireland, email [info@eshopworld.com](mailto:info@eshopworld.com).

I/We (\*) hereby give notice that I/We (\*) cancel my/our (\*) contract of sale of the following goods (\*).

Ordered on (\*)/received on (\*).

Name of consumer(s).

Address of consumer(s).

Signature of consumer(s) (only if this form is notified on paper):

Date

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(\*) Delete as applicable.